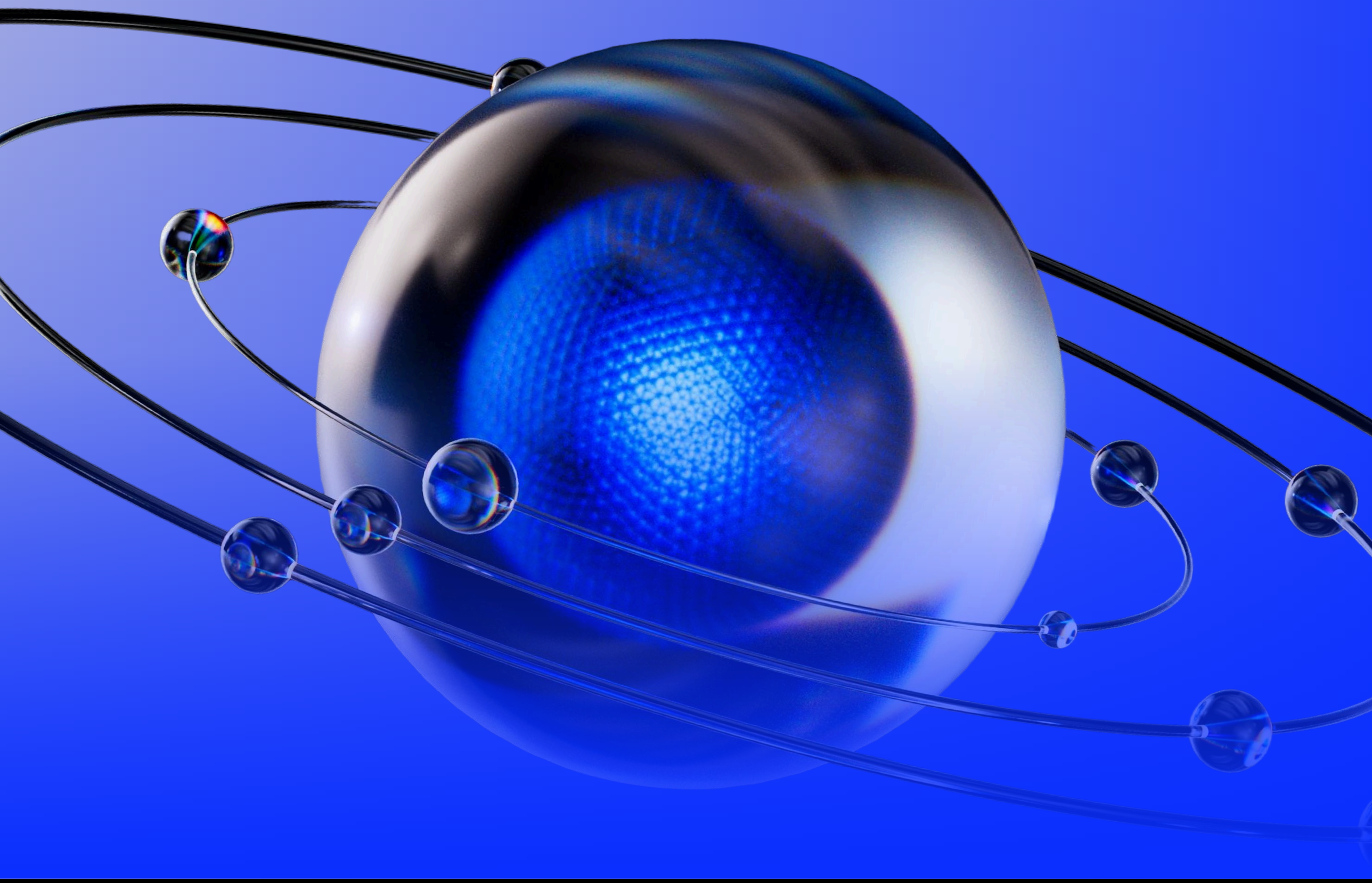


Data sheet

Group-IB Services Retainer

One agreement for every cybersecurity challenge

GROUP-IB.COM

The challenge

Cybersecurity needs rarely follow an annual plan. An incident can require immediate forensic expertise, while assessments, exercises, and training still need to move forward.
Few security teams have deep expertise in every area they may need. Securing that expertise one engagement at a time creates delays, unplanned costs, and fragmented accountability.
Security leaders keep asking:

- Can we activate experienced responders immediately?
- Can proactive projects move forward without repeated procurement cycles?
- Can we redirect resources as threats and priorities change?
- Can we access specialized expertise without managing multiple vendors?

The solution

The Services Retainer provides access to all Group-IB's cybersecurity services through one prepaid agreement.

Use your retainer hours for incident response, assessments, offensive security, threat hunting, training, capability development, and advisory services. When priorities change, you can reallocate those hours without negotiating a new contract or purchase order for every engagement.

Prearranged terms and incident response SLAs help Group-IB mobilize quickly during an incident. Planned work can move forward on your schedule, while an ongoing relationship gives Group-IB experts greater context about your environment, priorities, and previous findings.

Key benefits

Respond faster

Activate SLA-backed, 24/7 incident response under predefined terms.

Access expertise on demand

Bring in responders, investigators, threat hunters, offensive security specialists, consultants, and trainers.

Shift priorities easily

Reallocate hours across reactive, proactive, and development services without new contracts or purchase orders.

Improve continuously

Turn findings from incidents and assessments into targeted exercises, training, and security improvements.

Control costs

Replace engagement-by-engagement spending with prepaid hours and preferential rates for additional capacity.

Why Group-IB?

Recognized retainer provider

Named a Representative Vendor in the 2026 Gartner Market Guide for Cybersecurity Incident Response Retainer Services

30+ services, one agreement

From incident response and offensive security to SOC development and training

Certified experts

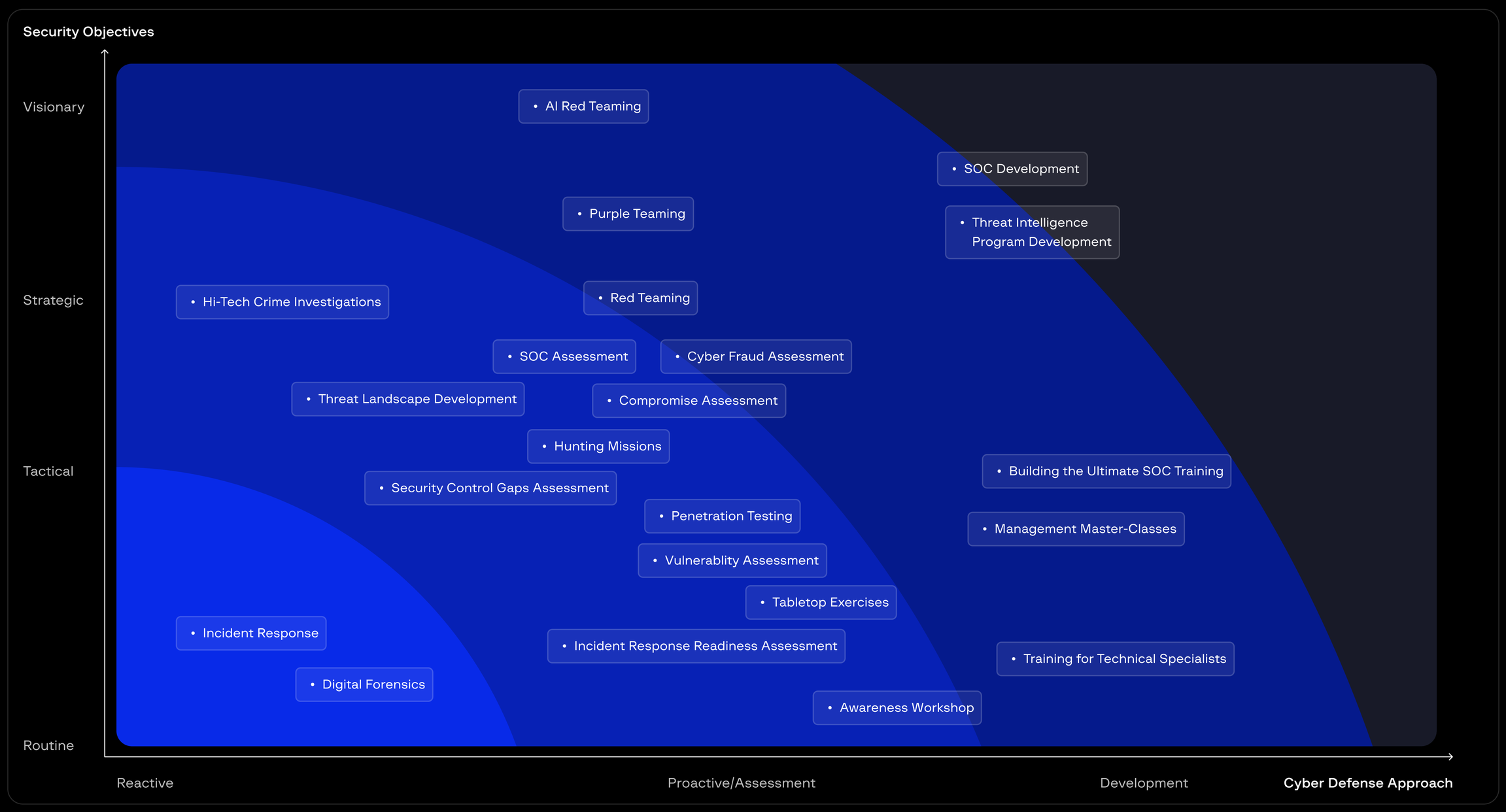
SOC-CMM assessors and practitioners holding credentials including GCTI, GSOM, GCFA, EnCE, and MCFE

Global reach, local context

Eleven Digital Crime Resistance Centers provide regional and industry-specific threat expertise

Services available under the retainer

No matter where you are on your security journey, our retainer supports you at any maturity level - from routine response to visionary, proactive defense.



Services categories

Incident response and forensics

- Incident Response
- Digital Forensics
- High-Tech Crime Investigations

Offensive security

- Vulnerability Assessment
- Penetration Testing
- Red Teaming
- Purple Teaming
- AI Red Teaming

Assessments and exercises

- Compromise Assessment
- Incident Response Readiness Assessment
- SOC Assessment
- SOC-CMM Certification Pre-Audit
- Security Controls Gap Assessment
- Cyber Fraud Assessment
- Tabletop Exercises

Development

- SOC Development
- Threat Landscape Service
- Threat Intelligence Program
- Development
- Security Architecture Review

Training

- Management Masterclasses
- Technical Training Courses
- Tailored Training Programs

Threat hunting

- Hunting Missions



Close security skill gaps with one flexible retainer

Gain instant access to world-class experts and SLA-backed incident response

GROUP-IB

Group-IB is a creator of cybersecurity technologies to investigate, prevent and fight digital crime.

1,600+
Successful investigations of high-tech crime cases

600+
Employees

60+
Countries

$1 bln+
Saved by our client companies through our technologies

#1*
Incident Response Retainer vendor

*According to Cybersecurity Excellence Awards

11
Unique Digital Crime Resistance Centers

Global partnerships

- INTERPOL
- EUROPOL
- AFRIPOL

Recognized by top industry experts

- Forrester®
- datos INSIGHTS
- kuppingercole ANALYSTS
- Gartner®
- IDC
- FROST & SULLIVAN

Fight against cybercrime



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